

OUR EXPERIENCE

Get to know the most user friendly & cost effective OSS/BSS on the market today !

TELECOM SERVICE PROVIDERS

- Alcatel
- Algerie Telecom
- Allstream (Formerly AT & T Canada)
- Atria Telecom
- Bell Canada
- Cogeco
- Egynet
- Hydro One
- Lucent
- Ottawa Telecom
- PPL Telcom
- Raya Telecom
- Rogers Communications
- Saudi Telecom
- Telus
- VIDEOTRON

OIL AND GAS

- British Petroleum
- Syncrude
- Talisman Energy

FINANCIAL INSTITUTIONS

- Bank of Montreal
- CIBC
- First Marathon
- Moneris
- Royal Bank Capital

GOVERNMENT DEPARTMENTS

- Office of Francophone Affairs, Ontario
- National Research Center, Egypt
- Statistics Canada, Government of Canada

HEALTH CARE

- ADV CARE Pharmacy
- Grey Bruce Health Services
- Ministry of Health, Ontario
- Sick Children's Hospital

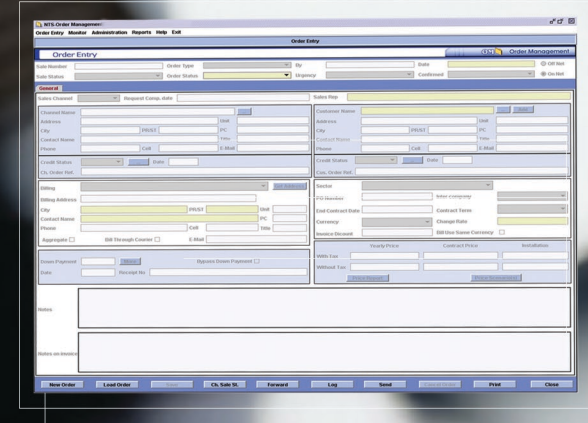
SYSTEM IMPLEMENTATIONS

- HP
- IBM
- KBM
- SBM
- Telcordia



- Fixed Mobile Convergence
- Workflow Management
- Asset Management
- Billing
- Circuit Design
- Product Catalog
- IP Management
- Order Management
- Customer Relations
- Project Management
- Discovery & Reconciliation
- Trouble Ticket Management
- Network Inventory & Configuration
- Site Build and Planning

And much more!



- Slash operating costs
- Increase productivity
- Maximize your network capacity



HEAD OFFICE

2820 Fourteenth Avenue, Suite 202
Markham, Ontario,
L3R 0S9 Canada

Phone: 905-305-1325
Fax: 905-752-0469

TOLL FREE: 1-800-838-7894

www.ntgclarity.com

People. Products. Technologies.
Solutions for Telecom Networks

Meet NTS, the Best OSS on the Market Today!

With the rapid expansion and growth of the telecommunications industry comes the need for an accurate and effective method of order entry and tracking, asset management, capacity planning, work-flow management, and provisioning for enterprises that provide integrated communication services. NTS will provide you with that, and so much more.

NTS OSS improves productivity while providing a higher revenue intake with reduced operating costs and real-time monitored results. NTS is a fully customizable OSS solution designed to support your business needs while keeping in mind the challenges associated with ever-changing technologies. NTS provides a flexible and smooth transition from legacy systems to IP-based Next Generation Networks. NTS is fully operational in both packet-switched and circuit-switched environments.

Combined with our customizable Executive View Module and comprehensive reporting capabilities, NTS provides you with real-time updates of your entire operation, keeping you up to date on any number of your business functions from sales to network status anytime, anywhere with a click of a mouse.

1. NTS Engineering Suite

NTS Engineering engine supports any environment from telecom communications and financial services to manufacturing, and it is the nucleus of our integrated OSS solution. NTS Engineering engine helps manage the flow of information and organizes business processes into tasks and subtasks, enabling manual or automatic completion.

- Project / Workflow Management
- IP Management
- Site Build & Planning
- Network Inventory and Configuration
- Trouble Ticketing Management
- Site Capability Management
- Asset Management
- Discovery & Reconciliation
- Bandwidth on Demand

Improve service and distribution
Increase shipping and inventory accuracy

Process execution based on business logic, rules, and policies
Monitoring process execution to completion
Coordinating application activities
Enhancing delivery cycle
Follow-up views and statistics
Evaluation and project cost status

Inventory maintenance
Migrating of existing data
Easily searchable inventory database

Multi-IP address subnetting to one element
Higher IP address utilization
Effective planning of cell site locations and best routing for the network

Automatic generation of IP orders
Engineering and circuit design
Integration of IP-related data with other information systems
Auto ARIN request generated
Capacity management
Increase bandwidth upon request

Monitoring of your entire infrastructure
Automatic ticket generation after fault and performance problems detection in a network
Integration with other trouble ticketing and network management systems

2. NTS Customer Care Suite

NTS provides ordering and service fulfillment processes for next-generation services including voice, data, and Internet protocol (IP) – related products and services

- Order Management Module
- Product Catalog Module
- Customer Relations Module

Create customized bundling of products, services, promotions, and discounts

Address the increasing demand for more geographic specific, segment specific, and convergent offerings

Maintain Service Info, Pricing, Availability, Estimated Delivery Time, Approval Cycles, Discount Schema, and User Defined Attributes

Improve on-time delivery and customer satisfaction

Streamline order fulfillment

Provide more flexibility in product definition

Track clients' entire service history

Manage sale opportunities and prospects

Comprehensive customer profiling

3. Billing and Finance Suite

NTS Billing and Finance Suite improves end-user experiences by providing your customers with real-time balance management, enabling you to manage their profiles more coherently. The Billing and Finance comprehensive suite provides an interface to other accounting and financial systems, as well as full invoice generation and design.

Billing Module

Issue adjustments on Ad Hoc and per SLA basis

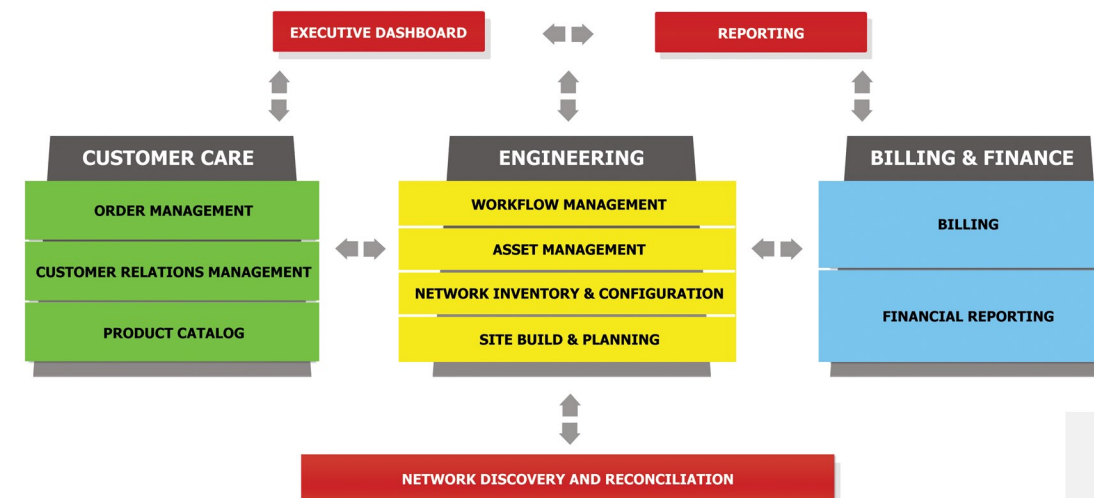
Generate invoices to customers on request

Create collection schedule, payment track, and issue disconnection requests

Generate daily collection lists

Follow up payments

Interface with your Financial System



**NTS OSS
ARCHITECTURE**